

## Pin Pad Thefts

York Regional Police would like to advise restaurants, retail, grocery and other stores in the City of Vaughan and King City areas of an increase in the number of Pin Pad thefts. The following guidelines are intended to deter thieves from removing Pin Pads from retail facilities.

- Where possible, install a security device to prevent the removal of the Pin Pad.
- Alarmed cables can also be purchased that are triggered when the cable is cut.
- There are also aircraft cables, similar to bicycle locks that can be used to attach the Pin Pad to the counter.
- In larger stores with multiple payment counters, a procedure should be developed in respect to opening and closing. The Pin Pad should be removed at the end of each day and locked up along with the cash registers and brought out each morning. The Pin Pad Serial numbers should be checked each day to ensure that the Pin Pad has not been switched.
- When a staff member leaves the payment area, the Pin Pad should be locked in a drawer under the counter.
- Grocery stores should only have a Pin Pad at cashier locations that are open, especially in 24-hour stores.
- All staff should be aware of people loitering around the payment area.
- **IF VIOLENCE OR A THREAT OF VIOLENCE OCCURS, ALWAYS REMEMBER SAFETY FIRST AND SURRENDER THE PIN PAD.**

If you have any questions, please contact Constable Morris Shaw of the York Regional Police 4 District Crime Prevention office by e-mail, [239@yrp.ca](mailto:239@yrp.ca) or by phone at 905-881-1221, Ext 7409.